

STATE OF MAINE
PUBLIC UTILITIES COMMISSION

Docket No. 2002-200

May 28, 2002

RANDY & MADELINE ROSS
Appeal of Consumer Assistance Division
Decision #2002-12381 Regarding Central
Maine Power Company

ORDER

WELCH, Chairman; NUGENT and DIAMOND, Commissioners

I. SUMMARY

In this Order, we uphold the decision of the Consumer Assistance Division (CAD) requiring Central Maine Power Company (CMP) customers Mr. and Mrs. Ross to pay CMP for costs associated with relocating their electric meter.

II. BACKGROUND

On March 26, 2002, Mr. and Mrs. Ross complained to the CAD about a CMP charge of \$110 to move their electrical meter from a closet inside their house to a location outside of the house. At the same time they upgraded their service from 60 amp to 200 amp. Mrs. Ross claims she did not know there would be a charge by CMP. CAD issued its decision on April 3, 2002 finding that they were charged an amount consistent with CMP's tariffs. CMP's records also indicate that CMP told both Mrs. Ross and the Ross's electrician, Carl Stephenson, that there would be a charge associated with moving the meter.

On April 8, 2002, Mrs. Ross appealed CAD's decision to the Commission claiming she was unaware of the tariff requirements, that she could not recall a conversation with CMP personnel concerning the charge and that she did not believe informing her electrician was adequate.

III. DECISION

CMP's tariffs incorporate its Handbook of Standard Requirements for Electrical Service and Rates Installation, which allows CMP to charge a customer for relocating a service at a customer's request. The \$110 charge was for labor and a bucket truck at a rate of \$55 per ½ hour. There were no CMP charges associated with upgrading the service. CMP's records created at the time Mrs. Ross called CMP in December 2001 indicate that she was informed there was a CMP charge associated with moving the meter. The records also indicate that the Ross's electrician called two days later and he was also informed about the charge. Customers are required to pay charges as provided for in utilities' tariffs. Therefore, we uphold the CAD's decision finding that CMP properly charged Mr. and Mrs. Ross for the service relocation.

Dated at Augusta, Maine, this 28th day of May, 2002.

BY ORDER OF THE COMMISSION

Dennis L. Keschl
Administrative Director

COMMISSIONERS VOTING FOR: Welch
 Nugent
 Diamond

NOTICE OF RIGHTS TO REVIEW OR APPEAL

5 M.R.S.A. § 9061 requires the Public Utilities Commission to give each party to an adjudicatory proceeding written notice of the party's rights to review or appeal of its decision made at the conclusion of the adjudicatory proceeding. The methods of review or appeal of PUC decisions at the conclusion of an adjudicatory proceeding are as follows:

1. Reconsideration of the Commission's Order may be requested under Section 1004 of the Commission's Rules of Practice and Procedure (65-407 C.M.R.110) within 20 days of the date of the Order by filing a petition with the Commission stating the grounds upon which reconsideration is sought.
2. Appeal of a final decision of the Commission may be taken to the Law Court by filing, within **21 days** of the date of the Order, a Notice of Appeal with the Administrative Director of the Commission, pursuant to 35-A M.R.S.A. § 1320(1)-(4) and the Maine Rules of Appellate Procedure.
3. Additional court review of constitutional issues or issues involving the justness or reasonableness of rates may be had by the filing of an appeal with the Law Court, pursuant to 35-A M.R.S.A. § 1320(5).

Note: The attachment of this Notice to a document does not indicate the Commission's view that the particular document may be subject to review or appeal. Similarly, the failure of the Commission to attach a copy of this Notice to a document does not indicate the Commission's view that the document is not subject to review or appeal.